



BON SANO (Pty)LTD

Reg. No. 1990/003252/07

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Dear Member

26 October 2023

BON SANO FAMILY FUNERAL INSURANCE SCHEME

ENJOY THE MAXIMUM BENEFIT FROM YOUR INSURANCE SCHEME

As a partner in your financial future, Bon Sano is committed to keeping you informed of any new changes that affect your policy.

In our previous correspondence we stated that Sanlam is a majority shareholder in BrightRock. This year Sanlam decided to take up all the shares in BrightRock, and as from 1 December 2023 Sanlam will be the underwriter of your funeral policy. Sanlam will take over all premium collections via debit order and payroll deductions.

We further inform you that there will be no increase in premium. Your policy benefits and terms and conditions will remain the same. Your new policy document will be send to you as soon as possible starting in December 2023. The master policy document will be available at our office or can be viewed on our website. Please note in future all communication, must be addressed to Bon Sano office telephonically at 021 945 4363 or in writing via email to admin @bonsano.co.za. letters can be posted to 8D Old Dutch Square, Bill Bezuidenhout Avenue, Bellville 7530. This include claims, queries and amendments to your policy.

In order for us to communicate effectively and correctly with you, please contact our office to update your contact information.

As a valued member, we would like to thank you for your loyalty. We look forward to continue delivering excellent service to you in years to come

Yours faithfully

Doug Husselmann
Chief Executive Officer